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BEFORE THE ARIZONA CORPORATION COMMISSION 1 2 Arizona Corporation Commission COMMISSIONERS 3 DOCKETED 4 DOUG LITTLE, CHAIR TOM FORESE JAN 1 0 2017 **BOB STUMP** 5 **BOB BURNS** DOCKETED BY ANDY TOBIN 6 7 5 IN THE MATTER OF THE APPLICATION 8 (Teena Jibilian, Hearing Officer) 9 ARIZONA PUBLIC SERVICE COMPANY DOCKET NO. E-01345A-16-0036 FOR A HEARING TO DETERMINE THE FAIR VALUE OF THE UTILITY PROPERTY 10 OF THE COMPANY FOR RATEMAKING INTERVENOR GAYER'S PURPOSES, TO FIX A JUST AND 11 REASONABLE RATE OF RETURN FIRST SUPPLEMENTARY THEREON, [AND] TO APPROVE RATE 12 SCHEDULES DESIGNED TO DEVELOP PREPARED DIRECT TESTIMONY 13 SUCH RETURN. 14 IN THE MATTER OF FUEL AND DOCKET NO. E-01345A-16-0123 PURCHASED POWER PROCUREMENT 15 AUDITS FOR ARIZONA PUBLIC SERVICE COMPANY. 16

Richard Gayer, an Intervenor herein and a customer of Arizona Public Service (APS) in Phoenix, Arizona, hereby submits his Prepared Direct Testimony.

- Q1. Should APS be permitted to charge customers with non-AMI meters a monthly fee for reading their meters?
- A1. No, there is no financial need. The cost of each meter reading is only 20.7 cents when spread over all APS residential customers, as explained below.

APS asserts that reading of analog meters is costly, but, based on APS's own numbers, replacing thousands of AMI meters and reading those that cannot be read electronically may cost even more.

In response to Woodward's 2.12, APS admits that it replaced over 19,000 AMI meters in 2014, over 22,000 in 2015 and over 20,000 up to October 2016. In that response, APS

INTERVENOR GAYER'S PREPARED DIRECT TESTIMONY - FIRST SUPPLEMENT - 1

"estimates less than 1% of monthly meter reads for reasons that include AMI meters not communicating". From APS's website, we see that APS has over 1.2 million retail and residential customers. (What about the commercial and industrial customers?) Anyway, 1% of 1.2 million is 12,000.

From Birdenkircher's Direct Testimony at page 9:20-21, "APS had a total of 16,568 customers" with analog meters in the Test Year. While that number is somewhat greater than 12,000, it is the same order of magnitude. But don't forget to add the 3,684 meters that cannot be read electronically because of their locations for a new total of 15,684 meters. APS's response to Woodward 2.10, from Birdenkircher and Miessner. There is no significant difference between 16,568 and 15,684.

In addition, the admitted meter replacements per year are all above 19,000, which is clearly greater than 16,568. So, the cost of reading analog meters has to be less than the cost of dealing with AMI meter failures. (Round trips to customers' homes plus time to change the meter plus the potential cost of the replacement meter.)

Finally, Decision 75047 of the Arizona Corporation Commission in Docket 13-0069 requires that APS report in 16-0036 "23g. The estimated bill impacts of spreading the cost recovery of an opt-out program across all residential customers" (page 5 at lines 10-12). From the above numbers and APS's demand for a \$15 monthly charge for reading analog meters, we can easily calculate those bill impacts. Multiply \$15 by 16,568 and divide the product by 1,200,000. The result is 20.7 cents added to each customer's bill. Clearly, there is no basis for punishing analog customers with a special meter reading charge.

Therefore, analog customers should not be charged anything for meter reading because APS does not believe that dealing with thousands of AMI meter failures "constitutes a 'problem'". (APS response to Woodward's 2.12, first paragraph.)

	II .	
1	Proof of Service	
2	On January 2017, I served copies of the foregoing on all parties on the "Service	
3	List" in this case.	
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5	5 Dated: January 2017 Respect	tfully submitted by,
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